Role Title: Neighbourhood Support Volunteer

PSV Supervisors:
Neighbourhood Support Volunteer Area Coordinator

Purpose:
The role will provide extra support to the Neighbourhood Policing Teams across North Yorkshire, adding value to the work of the PCSO’s. The aim of the Neighbourhood Support Volunteer is to support North Yorkshire Police in delivering crime prevention initiatives, engaging with local communities to help them feel safer.

To provide support to Safer Neighbourhood Teams in delivering force and local priorities.

- *Protect vulnerable people* – increasing safety by supporting the police in raising awareness, addressing local issues, improving engagement with communities
- *Cut Crime and ASB* – by assisting with prevention work and access to information

Tasks may include:

This is a varied role. NSVs can choose to participate in as many or all of the following tasks as they wish.

The NSV role aims to provide support to community safety based activities aiming to:

- Raise awareness of current crime trends and how to keep safe
- Support NYP and partners in early intervention

Through –

- *Events* - Provide an extra resource to for NYP at shows and events eg. Local sporting events, food festivals
- *Operations* –
Supporting local NPT’s in crime prevention operations – e.g. preventing burglary
Preparing community packs and distributing surveys, including follow ups
• **Mobile Police Van and Rural Beauty spots** - talking to members of public, providing a visible reassurance presence, helping to deal with any general enquiries from members of the public, supporting PCSOs
• **Community Messaging System** – signing up members of the public to the local crime information messaging system
• **Crime preventions** – help to deliver crime prevention information through leaflet drops, awareness weeks, Property Marking (hate crime, internet/fraud awareness campaign weeks)
• **Partnership Work** – through trading standards, dementia friends
• Referring to external agencies such as the “handyperson scheme”

**Skills required:**

- Good communication skills
- An interest in engaging with communities and wanting to contribute to a safer neighbourhood

**Benefits of the role include:**

- Contributing to safer neighbourhoods
- Engaging with communities and local events
- Support NYP in delivering their policing priorities
- Opportunities to engage with a variety of individuals and be involved in a range of activities across the area
- Insight into local policing issues
- Uniform & ID badge

**Training Required:**

Volunteers will be provided with training on:

- Crime Prevention
- Conflict Management
- Personal Safety
- Community Messaging System

Volunteers will be briefed prior to each event/operations

Volunteers (if they choose) may have specific training delivered through partner agencies in the following areas as “additional” skills

- Trading Standards
- Dementia friends

**Vetting level:**
NPPV L2